



1	• Login doesn't work?	Check you are on the correct university site for your student. Each university has a separate site, e.g. <u>www.spefr.online/uq</u> for The University of Queensland. Consider switching to an alternative/updated internet browser if you experience any issues.
2	 Can't remember your password? 	Select "Forgot password?" and an email will be automatically sent to your email address. Check your emails again and follow the instructions before trying again.
3	• Error message	"Login was unsuccessful." "The user name or password provided is incorrect." Reset the cache or delete password history. Type in the email and password manually instead of "copy and paste".
4	• Can't access the final SPEF-R2?	Make sure you have submitted the halfway assessment to the university.
5	 Want to print a copy of a template or the SPEF-R2? 	Select "print preview" and print as normal. For privacy reasons, please do not keep a copy of the student's final evaluation.
6	 Want to show the student the SPEF-R2 before submitting it? 	You may want to discuss the evaluation with the student before submitting, so a copy of the SPEF-R2 can be emailed to the student at any point during their placement with you. Simply click on "Email to Student" from your "My Students" page.
7	• Can't see the student anymore in your current students list?	You will no longer have access to a student's SPEF-R2 once the final evaluation has been submitted to the university. The student is able to access their SPEF-R2 after you have submitted the halfway result – up until you commence their final assessment.
8	• Need more help?	Once logged in, click on "Students". In the top (R) hand corner, click on the "?" to view a pdf with full instructions.



Revised (Second Edition) Package

